Your Independent Medical Exam

Answers to some of the most commonly asked questions about independent medical exams (IMEs)



Why has a medical exam been scheduled for me?

A medical exam has been scheduled for you to ensure that you receive appropriate care for your workplace injury or occupational disease. Medical exams are required for any of the following reasons:

- Your doctor, employer or claim manager asked for an evaluation of your condition.
- We need to evaluate the extent of your impairment.
- There is a question about the type or duration of treatment you need.
- You asked to have your claim closed, reopened or allowed.
- You appealed our decision regarding your claim or are asking us to reconsider.

How will I be notified about the medical exam?

At least 14 days before the scheduled exam, the Department of Labor & Industries (L&I) will send you a letter stating where and when it will take place. It is your responsibility to keep your appointment.

What if my exam needs to be rescheduled?

The department makes every attempt to schedule appointment(s) with the necessary specialists in a location reasonably convenient for you. If you have concerns about the location or schedule, you must notify us at least five working days before the exam.

To reschedule, call the number listed on your letter or the IME scheduling unit, 1-800-468-7870.

If you have good reason for rescheduling your exam and you give L&I enough notice, your claim will not be affected.

Will I have to pay for the exam?

L&I will pay any costs for the examination if you appear and cooperate. If you fail to attend the exam without good cause, your time-loss benefits may be reduced by the amount of the examination charge. You also might jeopardize other benefits.

Who will do the exam?

A doctor will examine you. In some cases, several doctors may conduct the exam or a series of exams.

May I bring a friend or relative to the exam?

Yes, the companion must be at least 18 years old and must be unobtrusive and not interfere with the examination. In addition, the companion may not be a legal representative, an employee of a legal representative, your attending provider, or an employee of your attending provider.

May I record the exam?

Yes, you have the right to audio and video record the exam. You or your legal representative must provide notice to the IME provider that you intend to record the examination no less than seven calendar days prior to the exam. You are responsible for paying any costs associated with recording. If you choose to record the examination, you may not hold the recording equipment while the examination is occurring.



Additionally, you must take steps to ensure the recording equipment does not interfere with the exam.

What if I am asked to bring x-rays, MRIs or CT scans to the exam?

If you need help obtaining the x-rays, MRIs or CT scans, contact your doctor's office.

What will happen at the exam?

Usually, the examining doctor will check only the conditions that apply to your claim, ask you about your medical history, and review medical information in your claim file. He or she may suggest treatment for your personal doctor to try, but he or she will not be treating you.

Your examination may be brief. You should not expect a complete physical exam. However, in some cases a full exam, lab tests and x-rays may be needed. This will be the examining doctor's decision.

If I have to miss work, how do I get paid for lost wages?

If you have to take more than 30 minutes off work (without pay) to attend your independent medical examination set up by the department, you may be compensated for the actual hours missed. You will be reimbursed for time lost from work based on your hourly wage at the time of the examination. Please see the attached form, IME Travel and Wage Reimbursement Request.

Who will pay my travel expenses?

In most cases, L&I will reimburse travel expenses. When necessary, meals, hotel expenses, taxi fare, parking costs, and ferry and bridge tolls will be paid at the current department rate. Please obtain receipts for these expenses.

If you travel to your examination by airplane, bus or train, contact the IME scheduling unit, 1-800-468-7870. L&I will make necessary arrangements for your travel.

How do I get paid for travel expenses?

You must complete the attached reimbursement request form and submit it, along with your receipts, within one year of the exam. You must sign the form. (See Form Instructions.)

What if I have a physical or mental disability that limits how I can travel to a medical exam?

Contact the IME scheduling unit at 1-800-468-7870 so arrangements can be made to assist you in traveling to the exam. The disability does not need to be related to your claim.

Form Instructions

Please fill out the form carefully. If you submit incomplete or incorrect information, we may have to return the form to you to correct. Send your completed form and receipts to:

Department of Labor & Industries PO Box 44269 Olympia, WA 98504-4269

Here's how to get more help

- If you have questions about your scheduled exam, please contact the Department of Labor & Industries' IME scheduling unit at 1-800-468-7870.
- If you wish to send us comments about your exam experience, you may call the IME Comment Line at 1-888-784-8059.
- If you have other questions about your claim, please call our Office of Information and Assistance at 1-800-547-8367.

Mail completed form to:

Department of Labor and Industries PO Box 44269 Olympia WA 98504-4269



Independent Medical Exam (IME) Travel and Wage Reimbursement Request

- Read the instructions on the back before you start.
- If you are traveling for a reason other than an IME, you need to use the Travel Reimbursement Request (F245-145-000).

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|------------------------------------|--|---|----------------------------------|--|-----------------------------------|--------------------------------------|--|--|--|--|--|
| Worker Information | | | | | | Claim No. | | | | | |
| Name (Last, First, Middle initial) | | | | | | Date of injury | | | | | |
| Worker's home address (not PO Box) | | | | | | Social Security No. (for ID only) | | | | | |
| City | | State Zip Code | | | | Worker's phone number | | | | | |
| Trav | Travel Information – see the instructions and example on the back. | | | | | | | | | | |
| | A. Date of each trip (mm-dd-yyyy) | B. Travel code (one per line – see back of form) | C. From (city) | D. To (city and person seen) | E. No. of miles (roundtrip) | F. Expense cost (one per line) | | | | | |
| 1. | | | | | | \$ | | | | | |
| 2. | | | | | | \$ | | | | | |
| 3. | | | | | | \$ | | | | | |
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| 7. | | | | | | \$ | | | | | |
| 8. | | | | | | \$ | | | | | |
| Rein | nbursing Wages | s : | | | | | | | | | |
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| Emplo | yer's name | Employer's phone number | | | | | | | | | |
| Employer's address | | | | City | State | Zip | | | | | |
| Thes unde | ker's Signature e expenses are rstand it is a crin e read and unde | related to my wo ne to submit info | rkers' compens rmation I know | sation claim and I have not bit is false. | peen reimburse | d for them. I | | | | | |
| | r's signature | | | | Date | | | | | | |
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Instructions for completing IME Travel Reimbursement Request:

Use this form for IME travel only. If you have travel for any other reason, you must use another form. You can print this form at www.Lni.wa.gov/go/F245-145-000.

You must complete this form within one year from the date of your exam to be reimbursed.

Complete each column:

- Column A: Date you traveled (one date per line).
- Column B: Travel code. Find the correct code from the list below. Only one code per line.
- Column C: City you traveled from.
- Column D: City you traveled to.
- **Column E:** Total number of miles you traveled roundtrip. You will be paid at the current mileage rate according to the shortest direct route from your home.
- **Column F:** Dollar amount of each expense. One expense per line. You must attach copies of all receipts. All receipts must be itemized and legible. No credit card slips. Parking expenses under \$10 don't require a receipt.

Travel code:

| Expense | Travel code |
|--------------------------------------|-------------|
| Unpaid time from work (hours x wage) | 0411A |
| Private vehicle mileage | 0412A |
| Parking | 0402A |
| Bridge & ferry toll | 0403A |
| Commercial transportation | 0405A |
| Taxi | 0414A |
| Lodging | 0406A |
| Breakfast | 0407A |
| Lunch | 0408A |
| Dinner | 0409A |

Signature:

You must sign the form to receive reimbursement.

Example:

| | A. Date of each trip (mm-dd-yyyy) | B. Travel code (one per line – see back of form) | C. From (city) | D. To (city and person seen) | E. No. of miles (roundtrip) | F. Expense cost (one per line) |
|----|---|---|-------------------|---------------------------------|-----------------------------------|--------------------------------------|
| 1. | 02/14/14 | 0412A | Olympia | Seattle; Dr. Smith | 60 | \$ |
| 2. | 02/14/14 | 0408A | | | | \$ 20.00 |

Mail completed forms to:

Department of Labor and Industries PO Box 44269 Olympia WA 98504-4269