

# IME Business & Labor Advisory Team Virtual Meeting

*August 13, 2024*



# Announcements & Introductions – Troy Parks

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## **Zoom Meeting Reminders:**

- Mute when not speaking to limit background noise
- Raise hand or use chat feature
- Opt out of video if having connection issues
- Meeting Minutes will be posted on L&I Webpage

## 8/13/2024 Business & Labor IME Meeting Agenda - Draft

Time	Topic	Presenters
9:30AM	<b>Introductions, Announcements, Review of Previous Agenda Minutes, Safety Message</b>	Troy Parks Melissa Dunbar
9:45AM	<b>Program Updates:</b> <ul style="list-style-type: none"> <li>• Survey Stats</li> <li>• Examiner Pool Update</li> <li>• Interpreter Svcs Update</li> <li>• Quality Reviews</li> <li>• MEH Updates</li> </ul>	Troy Parks  Tanya Weber Kristen Baldwin-Boe
10:15AM	<b>SHB 1068 IME Recording Implementation:</b> <ul style="list-style-type: none"> <li>• Communications</li> <li>• Listening Session Outcomes               <ul style="list-style-type: none"> <li>• Recording Issues / Data</li> <li>• Forensic Exams</li> <li>• Third Party Recording</li> </ul> </li> <li>• What are you Seeing? / Data?</li> </ul>	Kristen Baldwin-Boe Karen Jost  Kristen Baldwin-Boe All
10:45AM	<b>Updates:</b> <ul style="list-style-type: none"> <li>• Claims / Addendum Criteria (last meeting)</li> <li>• Scheduling Trends</li> <li>• Self-Insurance</li> </ul>	Nancy Adams Shannon Rushing/Gary Kolanja LaNae Lien
11:05-11:30AM	<b>Q&amp;A-Open discussion Round Robin</b>	All

# Safety Topic: Wildfire Smoke

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- Wildfire smoke can cause eye, nose, and throat irritation
- People with health conditions, older adults, and infants and children are especially sensitive
- Check [Wildfire smoke - Washington State Department of Ecology](#) for information on air quality
- Avoid physical exertion outdoors
- Avoid driving if possible
- N95 & N100 masks filter fine particles but not hazardous gases and do not work for everyone
- Stay indoors as much as you can
- Keep windows & doors closed
- Air cleaners with HEPA filters, especially HEPA filters with charcoal, can remove or reduce harmful gases from indoors



# IME Program Updates

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# Quarterly IME Examiner Updates

<https://www.lni.wa.gov/patient-care/treating-patients/independent-medical-exams-ime-and-impairment-rating-information/#general-information-for-approved-ime-providers>

## Quarterly IME Examiner Additions and Removals

01/01/24 – 06/30/24

These lists are effective as of **08/01/24**. For a **complete and current** list of approved examiners, please see [Find a Medical Examiner \(wa.gov\)](https://www.lni.wa.gov/Find-a-Medical-Examiner)

New IME examiners **added** to the approved list:

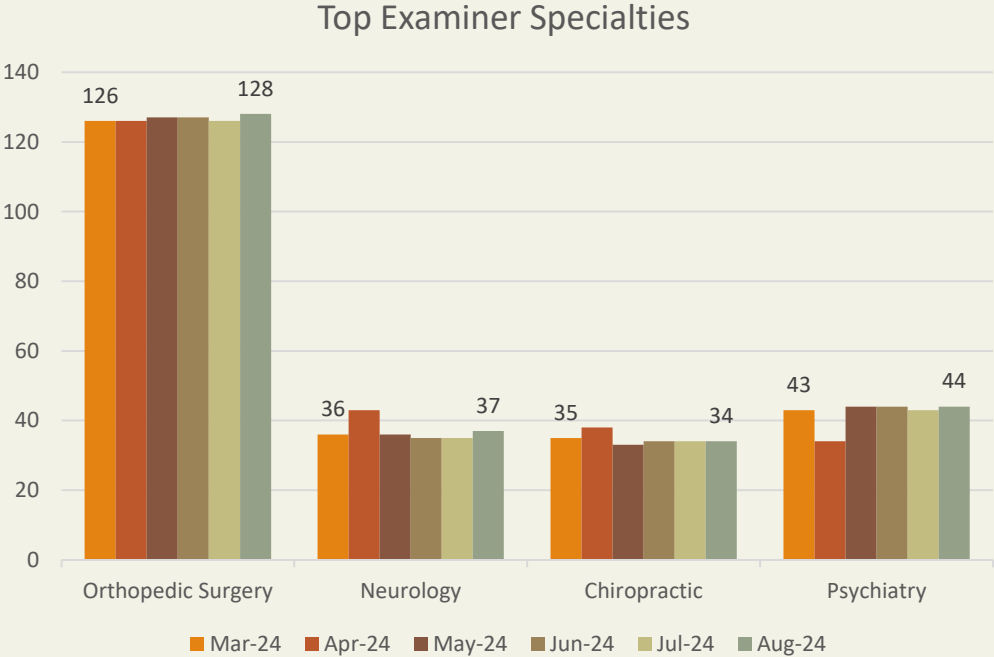
<u>Examiner Name</u>	<u>Specialty</u>	<u>Effective Date</u>
Dane Street	IME Firm	04/30/24
Garland, Tara MD	Emergency Med	04/30/24
Miller, Michael MD	Ortho	04/10/24
Flynn, David MD	Psych	04/10/24
Paik, Haines MD	Ortho	06/14/24
Hurty, Alan MD	Internal Med	06/18/24
Guthrie, Mark DC	Chiro	05/21/24
Larson, Bruce MD	Psych	06/05/24
Montgomery, Scott MD	Ortho	06/28/24
Gagliardi, Martin MD	Ortho	06/27/24

IME Examiners **removed** from the approved list:

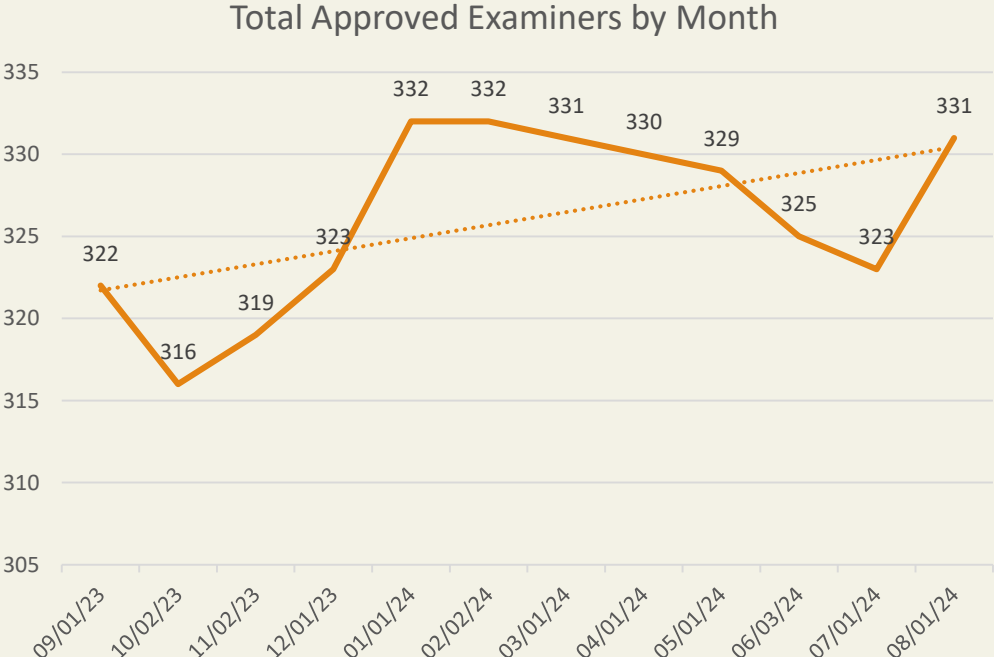
<u>Examiner</u>	<u>Specialty</u>	<u>Effective Date</u>
<u>Wilwand, Michael</u>	Ortho	04/01/24
Thomas, Lawrence	Chiro	04/01/24
Larsen, John	Ortho	04/01/24
Taylor, Carolyn	Neuro	05/01/24
Suarez-Gonzalez, Vivian	Neuro	05/01/24
<u>Miskovic, George</u>	Chiro	05/01/24
Robinson, Joseph	Neuro	05/20/24
<u>Wolens, Daniel</u>	Occ Med	06/03/24
<u>Penix, Brandon</u>	Occ Med	06/03/24
Moore, Donna	PM&R	06/03/24
Douglas, Ronald	Podiatry	06/03/24
Clawson, David	PM&R	06/03/24
<u>Tintle, Scott</u>	Ortho	06/10/24

# IME Examiner Pool

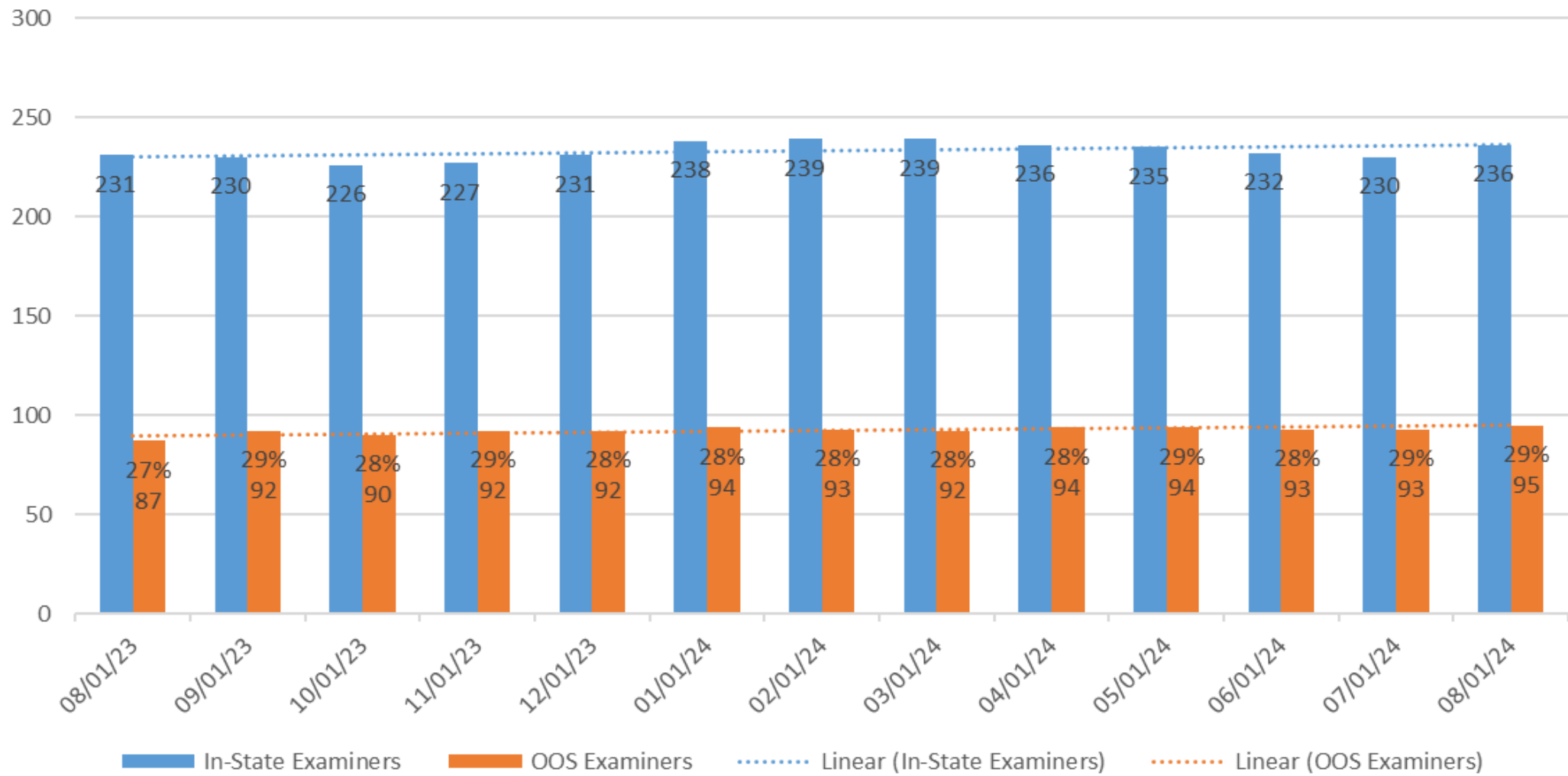
## TOP SPECIALTIES



## TREND ALL EXAMINERS



## In-State vs Out-of-State Examiners 08/01/23 - 08/01/24





# WORDBRIDGE IS NOW LIVE!

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The scheduling and interpretation services included in this contract are:

- **Scheduled and on-demand in-person (IPI)** interpretation services throughout the state of Washington and border zip codes that start with 970, 971, 972, 978 in Oregon and 835 or 838 in Idaho.
- **Scheduled and on-demand over-the-phone (OPI) and video remote (VRI)** interpretation services throughout the state of Washington and any other states within the United States, and **OPI services for out-of-country requests.**

**Services Excluded:** Sign language interpretation services and IPI services provided by Language Access Providers (LAPs) working strictly out-of-state and outside the border zip codes that start with 970, 971, 972, 978 in Oregon and 835 or 838 in Idaho.

# TELEPHONIC INTERPRETATION SERVICES

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**CTS Language Link** on-demand, telephonic interpreter services are available through **December 2024**.

These services may be used as a backup if an in-person interpreter is not secured by SOSi during the transition.

Call one of the phone numbers below and have the claim ID and other necessary information ready.

**Medical Providers: 877-626-0678**

**VOC Counselors: 844-303-7212**

**Activity Coaches: 844-303-5430**

# WORDBRIDGE PROVIDER REGISTRATION

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Total provider accounts in WordBridge: **1,396**

Total provider authorized schedulers: **2,006**

# WORDBRIDGE INTERPRETER REGISTRATION

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Total Language Access Providers (LAPs) in WordBridge: **541**

Total LAPs receiving assignments: **413**

LAPs in the process of completing their registration: **128**

# TRAINING OPPORTUNITIES

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Contact SOSi for any training needs or concerns at:

**Email:** [Support@wordbridge.io](mailto:Support@wordbridge.io)

**Phone:** 1-888-224-0126

Interpretation Service Inbox: [Interpretation@Lni.wa.gov](mailto:Interpretation@Lni.wa.gov)

# Questions?

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# IME Quality Clinical Reviews

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Tanya Weber, BSN, RN

IME Occupational Nurse Consultant

## IME Quality Clinical Reviews 2021-2024 YTD

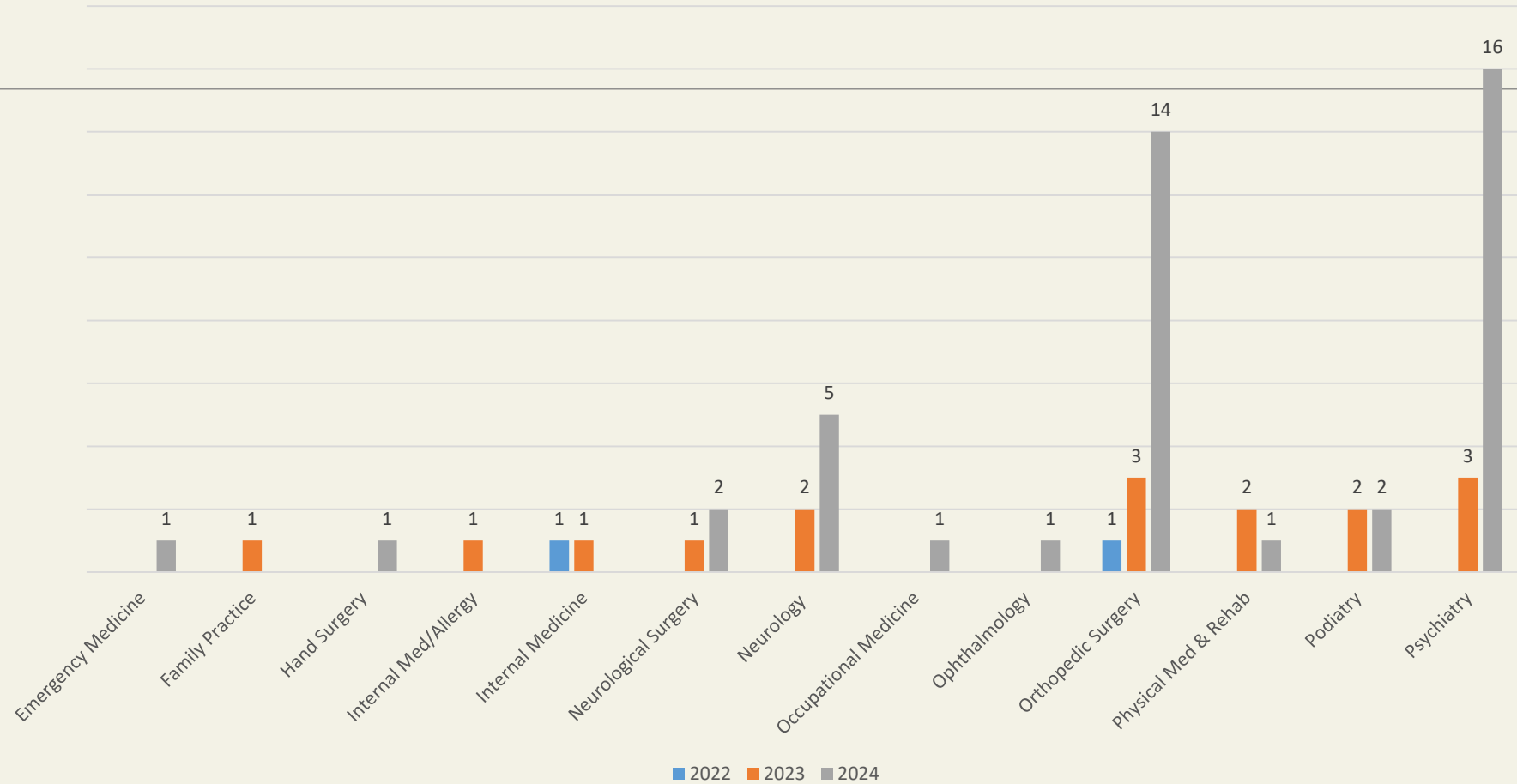
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<u>Year</u>	<u>SF</u>	<u>SI</u>	<u>Telehealth</u>	<u>Total:</u>
2021	617	15	144	776
2022	784	14	91	889
2023	418	238	121	777
2024 YTD*	182	169	9	360

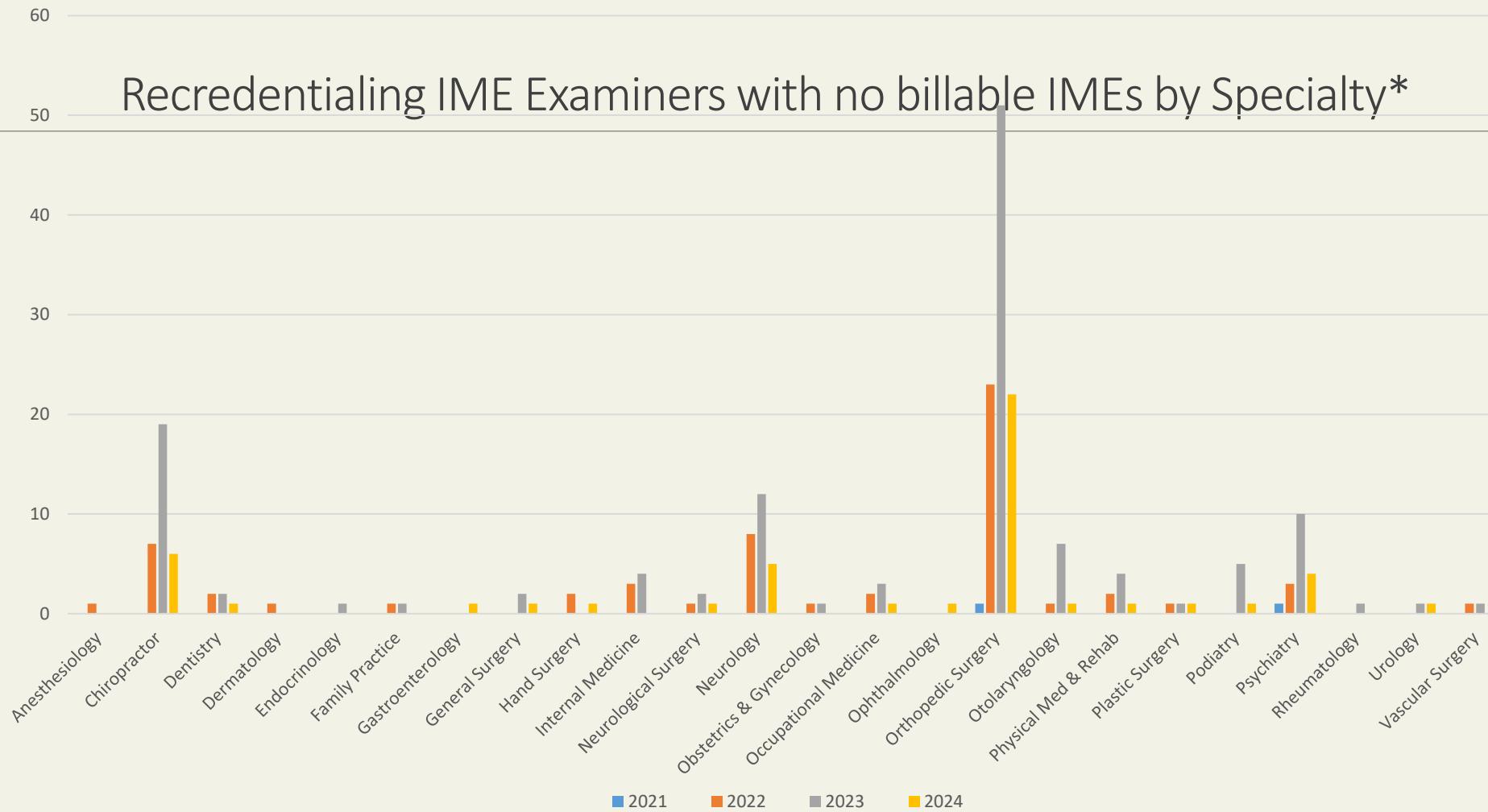
\*as of 6/30/2024



# New IME Examiners with no billable IMEs by Specialty\*



## Recredentialing IME Examiners with no billable IMEs by Specialty\*



# Your Input is Valuable & Vital

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*IME educational resources – are there specific areas you'd like to see addressed?*

*Quality data trends – what would be meaningful for B&L participants?*

Please email ideas to [Tanya.Weber@Ini.wa.gov](mailto:Tanya.Weber@Ini.wa.gov).

# *Medical Examiners' Handbook*

## **(MEH) Updates** – Kristen Baldwin-Boe

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Updated MEH July 1, 2024 for clarification and to update RCWs and WACs that have been revised, repealed, or added since last update.

- Interpreter Services: New Vendor information
- When Examiners Disagree
- Addendum Report Occupational Disease Report: How to Bill
- Providing Testimony

See Updates and Additions Page in the MEH for details

# Questions?

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# SHB 1068:

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# IME Recordings

# Communications – Kristen

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- Updated FAQ version 2.0
- Updated MEH with new WACs and expectations
- Updated firm contact information (publication) to ensure worker notification gets to firm. Posted to webpage
- Held listening sessions:
  - Recording Impacts
  - Forensic IMEs
  - 3<sup>rd</sup> Party Recording

# Summary of Activity to Date - Karen Jost

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- Listening Sessions
- Internal Planning
- Rule-making
- Pilot: Third Party Recording



# Discussion - All

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➤ Sharing

➤ Data?

# Questions?

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# Claims Updates – Nancy Adams

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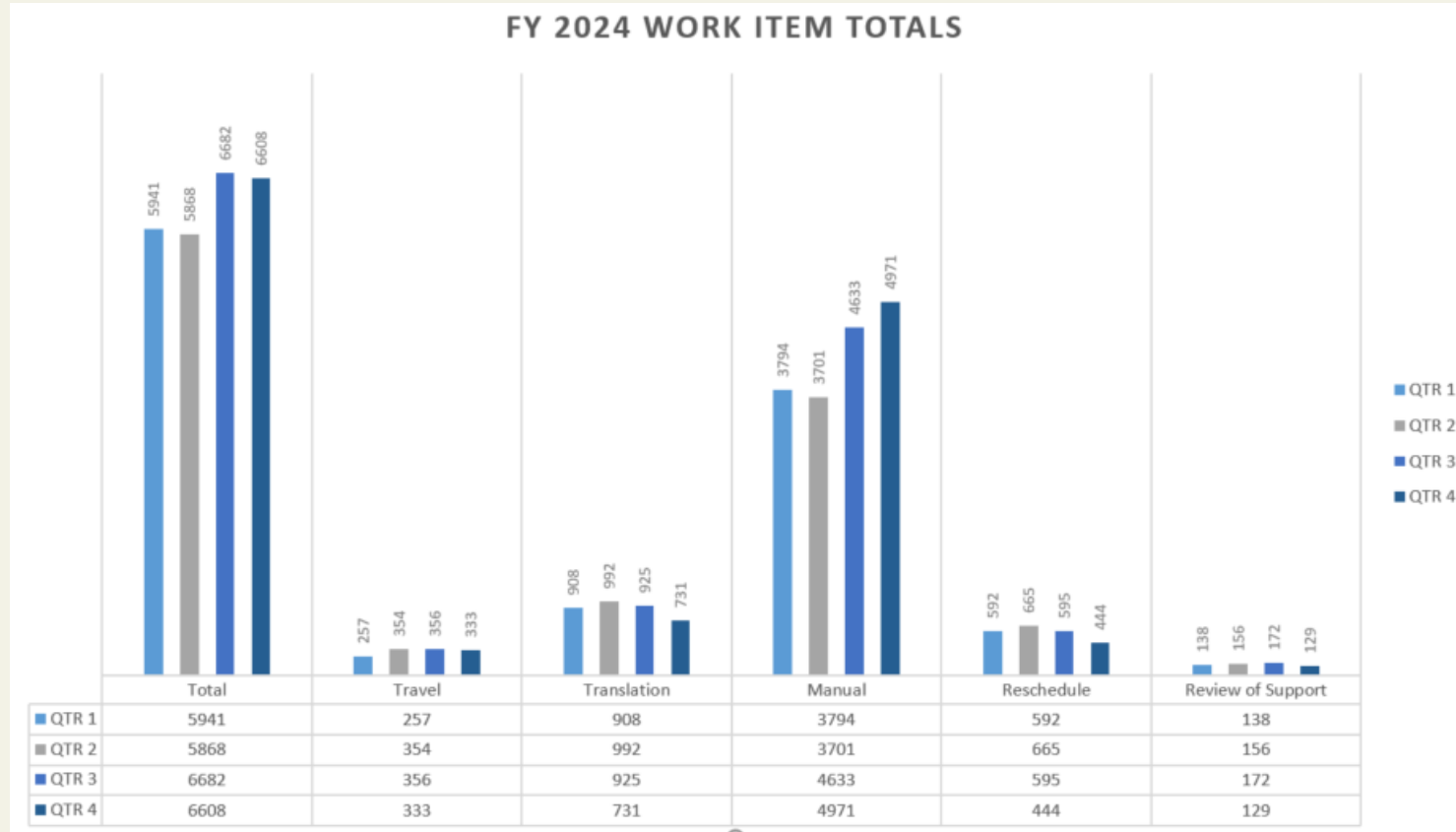
Questions?

# IME Scheduling Trends

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Shannon Rushing

IME Scheduling Unit worked 25099 referrals in FY 2024.



# Questions?

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# Self-Insurance – LaNae Lien

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Questions?

# Open Discussion

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- Questions & Comments
- Future Topic Suggestions
- Public Comments
- Next Meeting
  - ***December 10, 2024***